



## Polk County Traffic Incident Management Team

*January 9, 2014  
Meeting Minutes*

### **Attendees:**

| <u>Name</u>      | <u>Agency</u>      | <u>Name</u>     | <u>Agency</u>                 |
|------------------|--------------------|-----------------|-------------------------------|
| Bill Fuller      | FDOT               | Michael Bissett | Polk County Sherriff's Office |
| Kevin Salsbery   | FDOT               | Harry Whitney   | Road Ranger                   |
| Edward McKissack | Delcan             | Michael Blaze   | Polk County                   |
| Brandy Boccuti   | Metric Engineering | Brian Coconato  | SWS Environmental Svcs.       |
| Ricky Thomas     | ICA                | Brenda Perdue   | Transfield Services           |
| David Tilki      | FTE                | Aaron McClain   | FHP                           |

**Call to Order:** The Polk TIM Team meeting was held on Thursday, January 9, 2014 at 10:00 AM at the Polk County Sheriff's Office Complex, Procap Room, 1891 Jim Keene Boulevard, Winter Haven, FL 33880. Bill Fuller and Edward McKissack facilitated the meeting.

Mr. Bill Fuller informed the Team that a new goal for the TIM meetings will be "practicing what we preach:" the goal will be to keep meetings to 90 minutes!

**Introductions:** Team members introduced themselves and the agencies they represent.

### **Agency News:**

#### Road Rangers

Mr. Bill Fuller provided the 2012-2013 Road Ranger Survey for Incident Responders results. The Department developed the Statewide Road Ranger Survey for Incident Responders as a result of a suggestion by District TIM personnel that reporting information on how other agencies' incident responders gauged Road Rangers performance would be helpful, especially since direct program feedback from field level incident responders is limited. The survey was designed to gather data from those who work and communicate with the Road Rangers on a regular basis.

Since the inaugural survey was such a success, the Department decided to execute and publish the Road Ranger Incident Responder survey annually. This survey has a threefold purpose:

- Determine the incident responders' opinion of the program
- Compare results and customer satisfaction to last year's survey

- Solicit comments and suggestions to improve the program from the incident responder's perspective

Please visit the TIM team website to view the results of 2012-2013 Road Ranger Survey for Incident Responders: <http://www.swftim.org>

Mr. Bill Fuller and Harry Whitney reviewed the November 2013 Road Ranger Assist report. Please see the breakdown of incidents/activities for the month of November 2013 below:

| DISTRICT ONE ROAD RANGER RESPONSE STATISTICS |               |
|--|---------------|
| TYPE OF SERVICE                              | November 2013 |
| Abandoned                                    | 65            |
| Crash MOT                                    | 23            |
| Debris                                       | 85            |
| Dispatch Not Found                           | 34            |
| Flat Tire                                    | 193           |
| Fuel   | 89            |
| Jump   | 47            |
| Minor Repair                                 | 9             |
| MOT Non-Specific                             | 47            |
| Other  | 1             |
| No Assistance                                | 92            |
| Tow  | 1             |
| Water  | 61            |
| <b>TOTALS:</b>                               | <b>747</b>    |

To review the full report, please visit the TIM team website at: <http://www.swftim.org/>

#### Towing and Wrecker News

No Agency news.

#### Other Agency News

No Agency news.

#### **Update on TIM Initiatives:**

##### National/State/Regional

Mr. Mac McKissack, Delcan Corporation, presented to the team on the Rural Incidents Management Concepts and Best Practices. Below are some points that were presented to the team.

##### Urban Freeway Incident Management

- Ample law enforcement, fire, EMS, and towing resources
- Rapid response – 2 to 8 minutes
- Quick clearance – 30 to 60 minutes

- Multiple detour options
- High percentage of local motorist

#### Rural Freeway Incidents

- Few law enforcement personnel
- Typically volunteered fire departments
- Limited EMS coverage
- Heavy duty towing/recovery equipment often limited
- Poor detour opportunities
- High percentage of unfamiliar motorist

#### Rural Incident Problems

- Freeway often closes
- Motorist stuck in queue
- Motorist initiate haphazard u-turns or cut thru's
- Trucks detour down dead end roadways
- Freeways become small temporary communities of trapped

To view the full presentation please visit the TIM team website at: <http://www.swftim.org/>

Mr. Bill Fuller updated the team on the Occupational Safety and Health Administration (OSHA) Regulations.

OSHA does not have jurisdiction or oversight over local or state government agencies, including FDOT:

- FDOT personnel are not subject OSHA investigations or fines.
- FDOT safety is governed by the Department Loss Prevention Manual. In 2000 however, then Governor Jeb Bush issued an Executive Order (#2000-192) directing all state agencies to comply with OSHA 1910, which is the standards for general industry. What this means is that FDOT has been directed to voluntarily comply with OSHA standards.
- Non-FDOT personnel however, such as contractor and consulting companies, are subject to OSHA investigations and fines.

Amounts that can be levied by OSHA are as follows:

- \$7,500 maximum for a single serious violation that can or has caused substantial harm death to employee, but such fines would not apply to FDOT personnel. Multiple violations can add up to much higher total fines.
- \$75,000 fine is only levied for rare findings of willful violations, for example, where the employer knew of an unsafe condition that was likely to cause substantial harm to an employee but failed to correct the condition.

To learn more, please visit the OSHA website at: <https://www.osha.gov/law-regs.html>

Mr. Bill Fuller presented the 2013 TIM Self-Assessment Fast Facts National TIM Statistics.

- In November 2011, AAA reported that the societal cost of traffic crashes was \$299.5 billion, more than three times the \$97.7 billion cost of congestion in that year.
- The TIM Self-Assessment national score has increased from 48.0 in 2005 to 73.9 in 2013, indicating significant advancement of TIM programs nationwide.

- According to the 2013 TIM Performance Measures database, the average roadway clearance time was 73 minutes.
- Over 22,000 responders in 27 states have participated in the National TIM Responder Training.

The following results were provided for the Polk region:

The highest scoring sections indicate Polk County's strengths are providing motorists with incident information and sharing/integrating data with other agencies. Compared to 2012, Polk County has made its greatest improvement in scores for sharing/integrating data with other agencies and ensuring responder and motorist safety during incident clearance.

The lowest scoring sections indicate Polk County has the most room for improvement in calculating TIM performance measures. Additionally, Polk County has the potential to increase scores in the area of encouraging multi-agency cooperation. The region can also work to raise scores by focusing on ensuring responder and motorist safety during incident clearance.

The full report is available on the TIM team website at: <http://www.swfltim.org/>

To learn more about TIM Performance Measures, visit FHWA's Performance Measures Knowledgebase at [http://ops.fhwa.dot.gov/eto\\_tim\\_pse/preparedness/tim/knowledgebase/](http://ops.fhwa.dot.gov/eto_tim_pse/preparedness/tim/knowledgebase/)

### **FDOT Construction Update**

Mr. Bill Fuller requested that all TIM Team members make sure they are receiving the District One Weekly Road Watch Reports and to contact him if there were any concerns.

#### ***Active Construction:***

No updated information was provided by the TIM Team.

#### ***Completed Construction:***

No updated information was provided by the TIM Team.

#### ***Anticipated Future Construction:***

No updated information was provided by the TIM Team.

Additional construction information is available on the FDOT Road Watch website located at <http://www.dot.state.fl.us/publicinformationoffice/construc/constmap/d1.shtm>. This resource is updated on a weekly basis.

### **Future Meetings:**

The next Polk County TIM Team will be April 10, 2014 at 10:00 a.m. at the Polk County Sheriff's Office Complex, Procap Room, 1891 Jim Keene Boulevard, Winter Haven, FL 33880.

As always, please continue to visit the TIM Team website for updates, and also help support our TIM Team by providing the TIM Team website to others that may be interested in joining our team! <http://www.swfltim.org/>

If you have any questions or need additional information, please contact the District One TIM Team Manager, Mr. Bill Fuller at (239) 225-9815 or via email at [william.fuller@dot.state.fl.us](mailto:william.fuller@dot.state.fl.us).